



Return Authority Request Form

If you require repair (or assessment for replacement) of Sound And Music distributed product, please email the following information to sales@sound-music.com

Brand: _____

Model: _____

Customer details (or retailer details if store stock):

Name: _____

Address: _____

Phone number: _____

Email address (if available): _____

Product serial number: _____

Date of purchase: _____

Product fault description: _____

Please include a copy of the Proof of Purchase in the email.

If possible, include a photo of the fault.

Sound And Music will process your request and get back to you with an RA number and details of how to proceed.

Many thanks,

The Sound And Music Team